

LeBeau Family Dentistry

Dental Benefits (Insurance)

Communicating with your dental benefits provider can be very challenging. Dental terminology, coding associated with certain procedures, and phone conversations with impersonal insurance representatives can cause confusion and frustration. As a courtesy to our patients, we will do our best to help you in communicating with your benefits provider.

Please notify us before your appointment of any dental insurance you may have so that we can help to make them as beneficial to you as possible.

When treatment is provided in our office, we will use the appropriate ADA (American Dental Association) coding to complete and send an ADA insurance claim to your provider for you. They will receive the claim, and process it (decide if they will pay anything, and how much) during a course of 3-5 weeks. If you have decided to pay for the entire cost of treatment at the time of service (we prefer this), a reimbursement check will be sent to you. If you have decided to pay only an estimated copayment at the time of service, a check will be sent to our office and you may receive an additional bill.

Estimation of Dental Benefits/Copayments

Please remember that at all times you alone are responsible for the entire cost of your treatment!

Also remember that if you have dental benefits, in most cases your benefits provider will not pay the entire fee for your treatment. You are still responsible for the entire fee, despite how much or little your insurance provider will pay!

In our experience, the most straightforward and least confusing way to utilize your insurance benefits is for you to pay your entire fee at the time of service, having our office complete and send the proper claim forms to your provider. Your benefits provider will in turn send a reimbursement check to you, usually within 3-5 weeks.

Many patients ask that we estimate an insurance copayment for them, in order to pay a lesser amount at the time of service, much like in dealing with medical insurance. We do not prefer this method, but will gladly do so as a courtesy to our patients if they desire.

The vast majority of insurance companies will not reveal to our office the exact amount that they will pay for a service, therefore we must use our past experiences to provide you with the most accurate figures that we can in estimating copayments. We find that these estimations are usually close but not exact, requiring an additional bill to be sent to you. Occasionally our estimations may be unexpectedly inaccurate. If an unexpected response from your insurance company is found, please be patient so that we may check for errors.

Please sign and date below to show that you understand our insurance policies. Please do not hesitate to ask any questions and please notify us if you think a mistake has been made in handling your insurance claim. Our office telephone is 850-434-1964.
